

CITY OF SOUTH JORDAN ONLINE TERMS AND CONDITIONS

THE CITY OF SOUTH JORDAN'S COMPUTER SYSTEMS ARE MADE AVAILABLE AS A PUBLIC SERVICE, WITHOUT EXPRESS OR IMPLIED WARRANTIES OF ANY KIND.

By using the City's online payment process you, agree to the following conditions:

1. Miscellaneous applying to all types of payment.

a. Acceptance

By using the online payment options on the City's website you indicate that you accept these conditions. If you do not accept these conditions or do not understand them do not use the online payment options. You understand and agree that all online payments are subject to these conditions.

b. Accuracy, changes, and continuity of service

The City works to ensure all information made available on its website is accurate and complete. However, the City cannot and does not guarantee against unauthorized modifications of information or errors made in inputting and posting data. The City may make changes to the website or a specific page at any time to update, add, or correct the information made available. The City may suspend or discontinue making specific information available.

c. Submission of payment

You understand that once you submit payment information to the web site it will not be possible for the City or its bank to stop the transmission of payment information to your bank.

d. Refunds

You understand that upon approval by City, any credits, refunds, or reversals may take up to ten (10) business days from the date the refund was approved. This timeframe does not include the time included for mailing a check. The refund amount may be returned using the payment method used for the original transaction or the City, at its discretion, may issue a check.

e. Payment Rejection

In the event a payment is rejected, you may not receive notice of such rejection prior to the deadline for timely payment. As in the case of all other payment methods, you understand that in the event your payment is rejected for any reason (including but not limited to: incorrect or incomplete account and/or bank information, insufficient funds, or account closure) you will not be allowed any additional time to make other payment arrangements without incurring penalties, interest, and fees as provided by law.

f. Waiver

You recognize and acknowledge that there are certain hazards and risks connected with making online payments and that you are knowingly and voluntarily assuming responsibility for such risks.

g. Returned Payments

You recognize and acknowledge that in the event that a payment is returned due to any reason, that the City will apply a return payment fee, as allowed for in the City fee schedule.

2. PRE-AUTHORIZED DEBIT (PAD)

If you select electronic payment from your Checking Account, you authorize the City or any third party the City may designate and your bank to withdraw from your account to cover payment for the said purpose of paying the City for Utilities or any other City collected fee that payment is allowed for.

You understand that post-dated payments are not accepted and that payment information may be submitted to your bank at any time.

You acknowledge that it is your sole responsibility to notify the City of any changes to your bank/financial account, street mailing address or email address.

Further, you acknowledge that you will make every effort to ensure the accuracy of the account information you provide. You understand that any errors or omissions from your payment information may result in a delay that could cause your Utility or other City collected fee(s) to become delinquent. You understand that amounts already delinquent may incur additional fees as provided by law.

Payments will be processed on the bill due date each month or, if the if the bill due date is on a weekend, on the next business day.

The City may cancel/terminate this authorization/agreement at any time upon written notice (including email notice where applicable). Upon termination, you acknowledge you are responsible for payment of any remaining balance. Payments will be made through any method allowed by the City at that time.

You may dispute a PAD withdrawal only under the following conditions: 1. You never provided authorization to the City; 2. The PAD withdrawal was not drawn in accordance with your authorization; 3. Our authorization was revoked prior to the withdrawal; 4. The withdrawal was posted to the wrong bank / financial institution due to incorrect financial information supplied to the City.

You understand and acknowledge that in order to be reimbursed, a notification to the effect that one of the four conditions above took place, which must be presented to the institution holding the account up to and including 90 calendar days after the date on which the PAD in dispute was posted on your account.

You acknowledge that when disputing any PAD withdrawal beyond the time allowed in is a matter to be resolved between myself and the City payment System.

3. ONLINE CITY PAYMENTS (e-check, debit, credit)

If you select electronic payment from your Checking Account, you authorize the City or any third party the City may designate and your bank to withdraw from your account to cover payment for the said purpose of paying the City for Utilities or any other City collected fee that payment is allowed for. You understand that post-dated payments are not accepted and that payment information may be submitted to your bank at any time. You also understand that once you submit your payment information to the web site it will not be possible for the City or its bank to stop the transmission of payment information to your bank. You understand that any credits, refunds, or reversals may take up to ten (10) business days from the date the request for a credit or refund is approved and processed by the City, to be returned to your account or a check issued, this timeframe does not include the time included for mailing a check if you request.

If you select payment by Credit Card or Debit Card, you authorize the City or any third party the City may designate to charge your Credit or Debit Card account to pay the City for Utilities or any other City collected fee that payment is allowed for. You also understand that once you submit your payment information to the web site it will not be possible for the City or its Credit or Debit Card Processor to stop the transmission of payment information to your Credit or Debit Card account.

4. Signature

By providing your information and submitting payment you expressly agree and certify that by electronically accepting this agreement that this constitutes proper signature for the payment to precede.