



**City of South Jordan, Utah**

**Title VI Plan**

**Non-Discrimination in the Federal Transit Program**

“Simple justice requires that public funds to which all taxpayers of all races contribute, not be spent in any fashion which encourages, entrenches, subsidizes or results in racial discrimination.”

- John F. Kennedy

## City of South Jordan Transit Title VI Plan

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### City of South Jordan, Utah Title VI Policy Statement

#### The City of South Jordan (“Agency” or “City”) affirms:

1. Title VI of the Civil Rights Act of 1964 prohibits discrimination in federally assisted programs. Title VI was amended by the Civil Rights Restoration Act of 1987 (P.L. 100-259), effective March 22, 1988, which added Section 606, expanding the definition of the terms “programs or activities” to include all of the operations of an educational institution, governmental entity, or private employer that receives federal funds if any one operation receives federal funds.
2. The City is a Public entity. It is the policy of the City to ensure compliance with Title VI of the Civil Rights Act of 1964 and all related statutes or regulations in all programs and activities so administered.
3. The City’s Title VI Coordinator is granted the authority to administer and monitor the Title VI Plan as promulgated under Title VI of the Civil Rights Act of 1964 and any subsequent legislation. The Title VI Coordinator will provide assistance to any City resident who requests it.
4. The City will take all steps to ensure that no person shall, on the grounds of race, color, or national origin, be excluded from participation in, or be denied the benefits of, or be subjected to discrimination under any program or activity of the Agency.
5. The Agency recognizes the need for annual Title VI training for Agency personnel assigned to the Senior Center.

## UDOT Compliance/Monitoring Review and Training

The City agrees to participate in on-site reviews and cooperate with Compliance Staff throughout the review process.

**In conducting on-site reviews, the UDOT PTT Compliance Officer looks for the following:**

1. Clearly displayed Title VI posters with the required information (in vehicles and in public spaces)
  - a. Description of Title VI
  - b. Explanation of how to obtain Title VI information
  - c. Explanation of how to file a complaint
  - d. Available complaint forms
2. Current file containing complaints
3. UDOT conducts periodic on-site monitor assessments to determine the subrecipient's compliance with the FTA Title VI regulations. These reviews include service measurements, location of transit service and facilities, participation opportunities in the transit planning and decision-making processes, and communication needs of persons with limited English proficiency (LEP).

The City agrees to participate in training that includes Title VI and its requirements. The UDOT PTT Compliance Officer presents the following:

1. Introduces Title VI and its requirements for compliance
  - a. Provides information regarding outreach opportunities to minority populations and demographic information
2. Provides sample Title VI posters (including required signatures and contact information)
  - a. Discusses required poster locations
3. Discusses LEP and provides the sample UDOT LEP tools
4. Discusses Title VI complaint forms
5. Provides sample Title VI complaint forms
6. Discusses the required maintenance of a Title VI file readily available for review
7. Discusses the reporting requirements and the annual Certification and Assurances
  - a. Discusses the required Title VI verification, including a description of lawsuits and complaints for the past year

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In addition to new subrecipients, training by the UDOT PTT Compliance Officer and UDOT Civil Rights staff is also conducted as requested and as changes in the law occur, as needed. Both the Compliance Officer and the Civil Rights staff are also available any time as a technical resource for questions or concerns regarding Title VI and its requirements.

### **Certification and Assurance Submission**

The City agrees to submit the annual Title VI assurance to UDOT as part of the annual Certification and Assurance submission.

### **Title VI Complaint Procedures**

UDOT investigates and tracks Title VI complaints filed with UDOT against subrecipients.

### **Procedure for Investigations, Complaints and Lawsuits**

UDOT has developed and maintains a list of any active investigations conducted by entities other than FTA, lawsuits, or complaints naming the recipient and/or subrecipients that allege discrimination on the basis of race, color, or national origin. This list includes the date the investigation, lawsuit, or complaint was filed; a summary of the allegation(s); the status of the investigation, lawsuit, or complaint; and actions taken by the recipient or subrecipient in response to the investigation.

## **Title VI Complaint Procedure and Investigation Guidelines**

The City has developed procedures for investigating and tracking Title VI complaints filed against them and has made those procedures for filing a complaint available to the public. The City's complaint procedure is outlined below:

### **Complaint Procedure**

Any person who believes she or he has been discriminated against on the basis of race, color, or national origin by the City may file a Title VI complaint by completing and submitting the Agency's Title VI Complaint Form within 180 calendar days after the alleged incident.

The City has 10 business days to investigate the complaint. When it receives the complaint, the City will determine whether it has jurisdiction and send an acknowledgement letter to the complainant informing her/him whether the complaint will be investigated by the City or whether complainant should file it with the UDOT coordinator.

The City may contact the complainant for additional information during the course of the investigation. If the City requires additional information, the complainant has 10 business days from receiving notice of such to send requested information to the investigator assigned to the case. If the complainant fails to contact the investigator or supply the requested information within 10 business days, the investigator can administratively close the case. A Complainant can also request the case be closed if he or she no longer wishes to pursue it.

At the completion of the investigation, the City will issue one of two letters to the complainant:

1. If no Title VI violation is found, the investigator will issue a closure letter summarizing the allegations and closing the case.
2. If a Title VI violation is found, the investigator will issue a Letter of Finding (LOF) summarizing the allegations and describing any disciplinary action, training or other measures the City will take to address the incident.

The complainant has 10 business days from receipt of the investigator's closure letter or LOF to appeal the decision. The appeal should be addressed to the UDOT Civil Rights Title VI Coordinator.

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When a complaint involving the City has been filed with another state or federal agency, that agency is to inform the City's Title VI Coordinator and coordinate any action needed by UDOT to resolve the complaint.

A person may also file a complaint directly with the Utah Department of Transportation at:

Utah Department of Transportation  
Attn: Title VI Coordinator  
4501 South 2700 West, P.O. Box 141265  
Salt Lake City, UT 84114-1265

A person may also file a complaint directly with the Federal Transit Administration at:

FTA Office of Civil Rights  
1200 New Jersey Avenue SE  
Washington, DC 20590

### **Title VI Informal Complaint Policy**

Title VI complaints may be resolved by informal means if the complainant so chooses and is also informed of his or her right to file a formal written complaint. Such informal attempts and their results will be summarized in writing by the City's Title VI Coordinator. The coordinator will log the complaint in the required complaint log (see Appendix D). If the complaint cannot be resolved informally, the City's Title VI Coordinator must inform the complainant of the formal process outlined above and instruct the complainant on how to proceed.

### **Title VI Log of Complaints/Lawsuits, etc.**

The City will prepare and maintain a list of any alleged discrimination on the basis of race, color, or national origin, including any active investigations conducted by entities other than FTA, lawsuits, and complaints naming the Agency. The list will include the date that the investigation, lawsuit or complaint was filed; a summary of the allegation(s) and date resolved.

Since inception of the City's Transit Title VI Plan, no Title VI complaints have been received.

## **Title VI Notice to Beneficiaries**

The City will provide information regarding its obligations pursuant to Title VI, as well as the protections Title VI affords to the public.

The City will widely distribute its Title VI plan by posting the notice on the City website, including it with all the newly printed or revised agency publications, brochures and pamphlets meant for public consumption, and disseminating it to other local media. The city will document where and when this information is posted. The following notice is standard wording for publications, brochures, flyers, etc.:

The City of South Jordan is committed to compliance with Title VI of the Civil Rights Act of 1964 and all related regulations and relevant guidance. The City ensures that no person shall, on the grounds of race, color or nation origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any City program or activity receiving federal financial assistance.

To request additional information on the City of South Jordan's Title VI policy, or to file a discrimination complaint, please contact Teresa Cook, Title VI Coordinator at 801-253-5203.

The Complaint Procedure is located at [www.sjc.utah.gov](http://www.sjc.utah.gov).

## Title VI Poster Requirements

The City will provide a poster to meet the requirements listed below and will update it as required. The City will also keep a database of the location of all Title VI posters and ensure they are clearly posted in the appropriate public places. Posters will include the following information:

- Description of agency Title VI commitment
- The procedure for filing a complaint, including the Title VI Coordinator's contact information
- The City's web site address, [www.sjc.utah.gov](http://www.sjc.utah.gov)
- The addresses of the FTA and UDOT Office of Civil Rights, Title VI Program Coordinators to file a complaint directly with either the state or federal agency

## Public Participation Plan

The City will work with UDOT staff to identify targeted minorities within the service area. UDOT PTT staff will supply demographic information to the lowest census level possible within the region to identify specifically what minority populations exist within the City's service area. The City will identify the appropriate locations to disseminate information to the identified populations (e.g., church, neighborhood gathering space) to seek comment, interest in new service or service revisions and/or extensions. The City will document and maintain on file all activities related to Title VI outreach. This plan and documentation will be made available at UDOT's request.

The City will coordinate with the regional mobility manager to ensure that it is included in regional planning efforts and that regional planning efforts include outreach to targeted populations within the service area.

The City will provide a summary to UDOT of all outreach efforts upon request or prior to future plan submittals and review.

The City recognizes that future funding for new or revised service requires documentation of the above efforts.

The City's Title VI Plan is available to the public at the South Jordan Community Center and online at: [www.sjc.utah.gov](http://www.sjc.utah.gov).

## Limited English Proficiency

The City of South Jordan is committed to compliance with Title VI of the Civil Rights Act of 1964 and all related regulations and directives. By completing the Four Factor Analysis below, the City of South Jordan assures that no person shall on the grounds of race, color or national origin be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any FTA service, program, or activity.

### Four Factor Analysis

1. LEP Persons Served

Based on 2010 census data, 7.1% of South Jordan City's population is over 65 and would be eligible for or likely to encounter senior programs at the Community Center. A very small proportion of that age group in South Jordan are LEP persons; however, we currently serve a few residents who speak predominantly Spanish, Mandarin, Korean, or Hindi. We communicate with these individuals as best we can by using basic English. I Speak Cards will be utilized to assist if necessary.

2. Frequency of Contact

We provide a bus Monday through Friday to pick up seniors for lunch at the Community Center and take them back to their homes. The LEP persons described above each attend the Center multiple times per week.

3. The Service and its Importance

The transportation we provide to the Community Center is essential for our seniors who have mobility limitations and who might otherwise be socially isolated. Most of our seniors come to the Center multiple times per week and rely on it for affordable nutrition and interaction with others.

4. Resources and Costs

At this point, we do not have specific language assistance resources available. Our number of LEP patrons is very small, and we are able to communicate with them in basic English. If LEP patrons are more frequently encountered, additional resources will be allocated.

### Language Assistance Plan

Following completion of the Four Factor Analysis, the City has determined that the UDOT Language Assistance Plan currently provides the necessary resources for our program. We will continue to evaluate this as our population grows and diversifies.

### **Staff Ongoing Title VI Training Process/Description**

All City Senior Programs staff will be trained on Title VI either annually or as newly hires. Training will include the following documents:

- Non-discrimination poster
- Title VI complaint form
- Complaint log
- LEP (Four Factor Analysis and Language Assistance Plan)
- Title VI brochure

Staff will also be instructed to contact Janell Payne, the Recreation Manager, if they observe any LEP person who might be having difficulty accessing services so that the City can address any language needs. The City will invite UDOT staff to assist with trainings. Staff will sign affidavits after completing training as part of the Title VI program documentation.

**Table Depicting Minority Representation on Committees and Councils  
Selected by the Recipient**

*The City of South Jordan does not currently have any transit-related, non-elected planning boards, advisory councils or committees, or similar bodies.*

## UDOT Title VI Complaint Procedure and Investigation Guidelines

### SCOPE OF TITLE VI COMPLAINTS

Any person who believes they have been aggrieved by an unlawful discriminatory practice under Title VI may individually or through a legally authorized representative make and sign a complaint and file the complaint with the UDOT Title VI Compliance Specialist. Allegations received do not have to use the key words “complaint,” “civil rights,” “discrimination,” or even their near equivalents. It is sufficient if such allegations imply any form of unequal treatment in one or more of our programs for it to be considered and processed as an allegation of a discriminatory practice.

### UDOT TITLE VI PUBLIC NOTICE PROCESS

The Utah Department of Transportation has given assurance for the protection of the general public in accordance with Title VI. The UDOT, by a public notice process, affords the general public an opportunity to formally complain to the Department with regard to the Department’s treatment of Agency activities as they may adversely affect some. Public notices relating to UDOT Title VI Complaint Procedures shall be published annually in newspapers having a general circulation in the vicinity of proposed projects. As a minimum, such public notice shall contain the following:

1. UDOT assurance of compliance with Title VI of the Civil Rights Act of 1964 and Departmental Policy concerning non-discrimination in all UDOT activities.
2. Public right to file complaints.
3. One hundred eighty (180) calendar day time limit for filing of complaints.
4. Complaint filing procedure.

**UDOT TITLE VI FORMAL COMPLAINT PROCEDURE**

**AUTHORITY**

49 CFR 21.11 (b), U.S. DOT'S Title VI Regulations

“Any person who believes himself or any specific class of persons to be subjected to discrimination prohibited by this part may by himself or by a representative file with the Secretary a written complaint. A complaint must be filed no later than 180 calendar days after the date of the alleged discrimination, unless the time for filing is extended by the Secretary.”

This section outlines the Title VI complaint procedures, which will be followed in processing and conducting the investigation of complaints alleging discrimination under Title VI of the Civil Rights Act of 1964. These procedures define the responsibilities of the Title VI Coordinator with respect to investigation and resolution of complaints.

1. Any person who believes they have been aggrieved by an unlawful discriminatory practice under Title VI may individually or through a legally authorized representative make and sign a complaint and file the complaint with the UDOT Title VI Coordinator. Allegations received do not have to use the key words “complaint,” “civil rights,” “discrimination,” or even their near equivalents. It is sufficient if such allegations imply any form of unequal treatment in one or more of our programs for it to be considered and processed as an allegation of a discriminatory practice.
2. Within ten (10) calendar days, the Title VI Coordinator will acknowledge receipt of the allegation. A notification letter will be sent to the complainant of the action taken or proposed action to process the allegation, and advise the complainant of other avenues of appeal available to them if they do not agree with the decision.

The notification letter will contain:

- a. The basis for the complaint.
- b. A brief statement of the allegations over which UDOT has jurisdiction.
- c. A brief statement of UDOT’s jurisdiction over the recipient to investigate the complaint; and
- d. An indication of when the parties will be contacted.

Depending upon the nature of the complaint, the complainant may go to the following:

- a. U.S. Department of Justice (USDOJ)

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- b. The filing of complaints with FHWA, FTA or FAA must be within the appropriate jurisdictional time frame. Each agency must be contacted by the complainant for the specific appeal procedure to be followed.
3. The Title VI Coordinator will review and determine the appropriate action regarding every complaint. UDOT will not proceed with or continue a complaint investigation if:
  - a. The complaint is, on its face, without merit.
  - b. If, the same allegations and issues of the complaint have been addressed in a recently closed investigation or by previous Federal court decisions.
  - c. The complaint allegation is moot and there are no class allegations; or
  - d. The complainant's or injured party's refusal to cooperate (including refusal to give permission to disclose his or her identity) has made it impossible to investigate further.
4. The Title VI Coordinator will also notify the appropriate DOT modal agency, i.e. FHWA, FAA, or FTA Regional Office of Civil Rights within ten (10) calendar days of receipt of the allegations.
  - a. Name, address, and phone number of the Complainant.
  - b. Name(s) and address(es) of persons alleged to have been involved in the act.
  - c. Basis of alleged discrimination (i.e., race, color, sex, national origin, disability, or age). Federal Transit Title VI discrimination complaints covers race, color or national origin. Physical or mental disability is added due to the Rehabilitation Act of 1973 and the Americans with Disability Act of 1990.
  - d. Date of alleged discriminatory act(s).
  - e. Date complaint was received by the UDOT.
  - f. A brief statement of the complaint.
  - g. Other agencies (state, local or federal with which the complaint has been filed).
  - h. An explanation of the actions the Department has taken or proposed to resolve the issues raised in the complaint.
5. Within sixty (60) calendar days, the Title VI Coordinator and appropriate Program Designee will conduct and complete an investigation of the allegation, and based upon the information obtained, will render their recommendation for action in a report of

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findings to the Director of the UDOT. The report will be completed with the coordination and consultation of the Department's General Counsel.

6. The Utah Department of Transportation will establish procedures for promptly resolving deficiency status and reducing to writing the remedial action considered necessary. All within a period not to exceed sixty (60) calendar days.
7. A copy of the complaint together with a copy of the UDOT's report of the investigation shall be forwarded to Federal Transit, Regional Civil Rights Officer within (60) calendar days of the date the complaint was received by UDOT.

### **UDOT TITLE VI INFORMAL COMPLAINT POLICY**

1. Title VI complaints may be resolved by informal means. When informal means are utilized, the complainant must be informed of their right to file a formal written complaint. Such informal attempts and their results will be summarized by the Title VI Designee and forwarded to the Title VI Coordinator.
2. Any complaint received in writing shall be considered to be a formal complaint and shall be handled under the formal complaint procedure outlined above.
3. The Title VI Coordinator will periodically inform the Federal Transit, Regional Civil Rights Officer regarding the status of complaints.
4. When a complaint has been directly filed with another state or Federal agency, the Title VI Coordinator is to be informed by the Agency where the complaint has been filed and coordinate any action needed by the UDOT to resolve the complaint.

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City of South Jordan  
Title VI Coordinator  
1600 West Towne Center Drive  
South Jordan, Utah 84095  
(801) 253-5203  
Fax: (801) 253-5214

**TITLE VI COMPLAINT FORM**

Complaints must be in writing and filed with the City of South Jordan Title VI Coordinator within 180 calendar days following the date of the alleged discriminatory occurrence. Complainant has a right to representation; file a written complaint with FTA, Regional Civil Rights Officer, complainant has the option to remain anonymous or to seek assistance in filling out the complaint form.

Your Name \_\_\_\_\_ Date of Filing \_\_\_\_\_

Your Address \_\_\_\_\_

Work Phone \_\_\_\_\_ Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_

FTA recognizes race, color and national origin as basis for Title VI complaints. Indicate on what ground(s) you believe you were discriminated against by checking the applicable boxes below:

**Race**                       **Color**                       **Nat. Origin**

Explain why you believe discrimination has taken place. Please provide date(s), time(s), and location(s) of discrimination. Please provide witness name(s), address(es), and telephone number(s). Please provide name(s) and work location(s) of person(s) you believe responsible for the discrimination. Explain the resolution you request. (Use additional sheets of paper if needed.)

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Indicate the person(s) who are alleged to be responsible.

Name(s)	Agency	Work Location (if known)	Classification (if known)

What Remedy? Requested Action? And/or Adjustment you are requesting? Please be specific.  
Use additional sheets as necessary. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Your Signature \_\_\_\_\_ Date \_\_\_\_\_

A person may also file a complaint directly with the Utah Department of Transportation at:

Utah Department of Transportation  
Attn: Title VI Coordinator  
4501 South 2700 West, P.O. Box 141265  
Salt Lake City, UT 84114-1265

If Additional information is needed in another language, please call 801-253-5203 (1379) or contact the UDOT reception desk at 801-965-4000 or go to UDOT's Translator website at [www.udot.utah.gov/go/titleVI](http://www.udot.utah.gov/go/titleVI)



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Indique que persona(s) son presuntamente responsables

Nombre(s)	Agencia	Lugar de empleo (si disponible)	Clasificación (si disponible)

¿Qué remedio, acción, o ajuste está solicitando? Por favor sea específico(a). Use mas hojas si es necesario.

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Firma \_\_\_\_\_ Fecha \_\_\_\_\_



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### Notice to the Public

#### City of South Jordan

- The City of South Jordan operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the City of South Jordan Title VI Coordinator.
- For more information on the City of South Jordan Title VI compliance and the procedures to file a complaint, see [www.sjc.utah.gov](http://www.sjc.utah.gov).
- Complaints must be filed in person or in writing. Complaints should be directed to:  
City of South Jordan  
Attn: Title VI Compliance Officer  
1600 West Towne Center Drive  
South Jordan, Utah 84095
- A complainant may file a complaint directly with the Utah Department of Transportation:  
Utah Department of Transportation  
Attn: Title VI Coordinator  
4501 South 2700 West, P.O. Box 141265  
Salt Lake City, UT 84114-1265
- A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint at:  
Federal Transit Administration, Office of Civil Rights  
Attn: Title VI Program Coordinator  
East Building, 5<sup>th</sup> Floor-TCR, 1200 New Jersey Ave., SE  
Washington, DC 20590
- For information in another language, contact the UDOT reception desk at 801-965-4000 or go to UDOT's Translators website at [www.udot.utah.gov/go/titleVI](http://www.udot.utah.gov/go/titleVI)



## **NON-DISCRIMINATION TITLE VI POSTER**

### **Title VI and Nondiscrimination Commitment (FHWA):**

Pursuant to Title VI of the Civil Rights Act of 1964 and related laws and regulations, UDOT will not exclude from participation in, deny the benefits of, or subject to discrimination anyone on the grounds of race, color, national origin, sex, age or disability.

### **Title VI and Nondiscrimination Commitment (FTA):**

Pursuant to Title VI of the Civil Rights Act of 1964 and related laws and regulations, UDOT will not exclude from participation in, deny the benefits of, or subject to discrimination anyone on the grounds of race, color and national origin.

### **Complaint Procedures:**

UDOT has established a discrimination complaint procedure and will take prompt and reasonable action to investigate and eliminate discrimination when found. Any person who believes that he or she has been aggrieved by an unlawful discriminatory practice under Title VI has a right to file a formal complaint with UDOT. Any such complaint must be in writing and filed with the UDOT Title VI Coordinator within one hundred eighty (180) calendar days following the date of the alleged discriminatory occurrence. For more information, please contact the UDOT's Title VI Coordinator.

### **ADA/504 Statement:**

Pursuant to Section 504 of the Rehabilitation Act of 1973 (Section 504), the Americans with Disabilities Act of 1990 (ADA) and related federal and state laws and regulations, UDOT will make every effort to ensure that its facilities, programs, services, and activities are accessible to those with disabilities. UDOT will provide reasonable accommodation to disabled individuals who wish to participate in public involvement events or who require special assistance to access UDOT facilities, programs, services or activities. Because providing reasonable accommodation may require outside assistance, organization or resources, UDOT asks that requests be made at

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least five (5) calendar days prior to the need for accommodation. Questions, concerns, comments or requests for accommodation should be made to UDOT's ADA Coordinator.

Services are provided free without charge for individuals with special needs with disabilities. Any fees will be paid by the recipient or subrecipient. The public will have access to translators, "I Speak Cards", TTY/TDD services and vital documents translated when requested.

### **UDOT Title VI Coordinator**

Becki Bryce  
Utah Department of Transportation  
4501 South 2700 West, P.O. Box 141520  
Salt Lake City, UT 84114-1265  
Email: [bbryce@utah.gov](mailto:bbryce@utah.gov)  
Phone: (801) 965-4384 Fax: (801) 965-4101

### **UDOT ADA Coordinator**

Audrey Garduno  
Utah Department of Transportation  
4501 South 2700 West, P.O. Box 143200  
Salt Lake City, UT 84114-3200  
Email: [aubreygarduno@utah.gov](mailto:aubreygarduno@utah.gov)  
Phone: (801) 965-4095  
Hearing Impaired: 711 or 1-800-346-4128

The City of South Jordan has also adopted Title VI non-discrimination policies, and complaints and requests can be made directly to these individuals.

### **City of South Jordan Title VI Coordinator**

Teresa Cook  
South Jordan City  
1600 West Towne Center Drive  
South Jordan, Utah 84095  
E-mail: [tcCook@sjc.utah.gov](mailto:tcCook@sjc.utah.gov)  
Phone: (801) 253-5203 Fax: (801) 253-5214

### **City of South Jordan ADA Coordinator**

Brad Klavano  
South Jordan City  
1600 West Towne Center Drive  
South Jordan, Utah 84095  
E-mail: [bklavano@sjc.utah.gov](mailto:bklavano@sjc.utah.gov)  
Phone: (801) 253-5203 Fax: (801) 253-5214



### CARTEL TITULO VI NO-DISCRIMINACION

#### **Título VI y Compromiso a no discriminación (FHWA):**

Según el Título VI de el Acto de Derechos Civiles de 1964 y leyes y reglamentos relacionados, UDOT no quedará libre de participación en, negará beneficios de, o sujetará a discriminación a nadie en base a raza, color, origen nacional, sexo, edad o discapacidad.

#### **Título VI y Compromiso a no discriminación (FTA):**

Según el Título VI de el Acto de Derechos Civiles de 1964 y leyes y reglamentos relacionados, UDOT no quedará libre de participación en, negará beneficios de, o sujetará a discriminación a nadie en base a raza, color, y origen nacional.

#### **Proceso para Tramitar Quejas:**

UDOT ha establecido un proceso para tramitar quejas de discriminación y tomará acción pronta y razonablemente para investigar y eliminar discriminación cuando ésta suceda. Cualquier persona que crea que él o ella ha sido ofendido(a) por una práctica ilícita y discriminatoria bajo el Título VI tiene derecho a someter una queja formal con UDOT. Tal queja debe ser por escrito y sometida al Coordinador de Título VI de UDOT durante los ciento ochenta (180) días a partir de la fecha del presunto acontecimiento. Para más información, por favor comuníquese con el Coordinador de Título VI de UDOT.

#### **Declaración ADA/504:**

Según la Sección 504 de al Acto de Rehabilitación de 1973 (Sección 504), El Acto de Ley para Estadounidenses con Discapacidades de 1990 (ADA) y leyes y reglamentos estatales y federales relacionados, UDOT hará todo esfuerzo para asegurar que sus instalaciones, programas, servicios, y actividades sean accesibles a todos aquellos con discapacidades. UDOT hará modificaciones razonables para individuos con discapacidades quienes deseen participar en eventos públicos o a quienes requieren asistencia especial para accede programas, servicios o actividades. Ya que porveer tales modificaciones puede requerir asistencia de terceras personas, organización o recursos, UDOT pide que cualquier petición sea hecha al menos cinco

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(5) días antes de la fecha en que se necesita tal modificación. Preguntas o solicitudes deben ser dirigidas al Coordinador de ADA de UDOT.

Los servicios serán proveídos libres de cargo a individuos con necesidades especiales o discapacidades. Cualquier cargo será pagado por el beneficiario. El public tendrá acceso a traductores, tarjetas “Yo Hablo”, servicios TTY/TDD y documentos esenciales traducidos cuando sea necesario.

Coordinador Título VI de UDOT  
Becki Bryce  
Utah Department of Transportation  
4501 South 2700 West, P.O. Box 141520  
Salt Lake City, UT 84114-1265  
Email: [bbryce@utah.gov](mailto:bbryce@utah.gov)  
Phone: (801) 965-4384 Fax: (801) 965-4101

Coodinador de ADA de UDOT  
Audrey Garduno  
Utah Department of Transportation  
4501 South 2700 West, P.O. Box 143200  
Salt Lake City, UT 84114-3200  
Email: [aubreygarduno@utah.gov](mailto:aubreygarduno@utah.gov)  
Phone: (801) 965-4095  
Hearing Impaired: 711 or 1-800-346-4128

The City of South Jordan has also adopted Title VI non-discrimination policies, and complaints and requests can be made directly to these individuals.

### **Coordinador Titulo VI de City of South Jordan**

Teresa Cook  
South Jordan City  
1600 West Towne Center Drive  
South Jordan, Utah 84095  
E-mail: [tcook@sjc.utah.gov](mailto:tcook@sjc.utah.gov)  
Phone: (801) 253-5203 Fax: (801) 253-5214

### **Coordnador de ADA de City of South Jordan**

Brad Klavano  
South Jordan City  
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