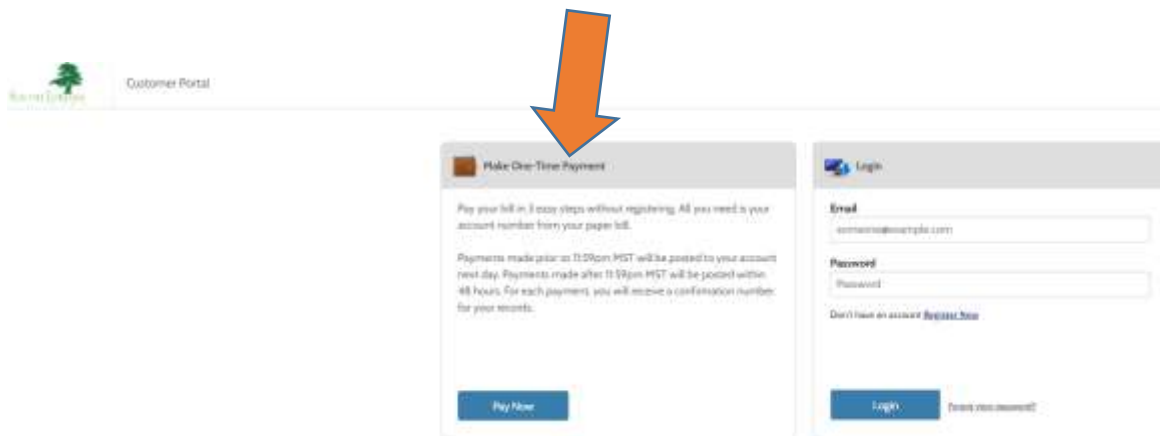


Dog License Renewal One-Time Payment (OTP)

Before you begin the one-time payment process, please make sure you have your dog license account ID and Customer ID numbers. You can find this on your Dog License billing statement or by contacting the City at (801)-446-HELP.

1. From the payment portal, click on the “Pay Now” icon in the “Make One-Time Payment” box.



The screenshot displays the 'Customer Portal' interface. On the left, there is a logo for 'Smart Energy' and the text 'Customer Portal'. The main content area is divided into two panels. The left panel is titled 'Make One-Time Payment' and contains the following text: 'Pay your bill in 3 easy steps without registering. All you need is your account number from your paper bill.' Below this, it states: 'Payments made prior to 11:59pm MST will be posted to your account next day. Payments made after 11:59pm MST will be posted within 48 hours. For each payment, you will receive a confirmation number for your records.' At the bottom of this panel is a blue button labeled 'Pay Now'. The right panel is titled 'Login' and contains two input fields: 'Email' (with the placeholder 'customer@smartenergy.com') and 'Password' (with the placeholder 'Password'). Below these fields is a link that says 'Don't have an account? Register here'. At the bottom of the login panel is a blue button labeled 'Login' with the text '(Forgot your password?)' next to it. A large orange arrow points from the top center of the page down to the 'Pay Now' button in the 'Make One-Time Payment' panel.

2. Enter your Account ID – Customer ID, which can be found on your mailed bill. You will also be required to enter a valid email address. The email address entered will be emailed a confirmation of payment.

One Time Payment Account Information

Enter Account Information

Payment Type

Utility

Animal License

General Billing

Please enter your Account - Customer ID number, including the dash, as shown on your bill.

Account Number

The Account ID is 4 digits and Customer ID is up to 6

Email

Enter email address

Re-Enter email

Re-enter email address

Continue

Where is my Account Number ?

South Jersey

DOG LICENSE RENEWAL

License ID	Exp. Date
12345678	12/31/2023
87654321	01/31/2024

Exp.	Exp. Date	Brand	Color	Fee
12345678	12/31/2023	Black	White	\$15.00

Simplify your life?

Register to use the Customer Portal and get access to more information and features than ever before.


- Set-up and manage monthly AutoPay
- Manage and pay multiple accounts
- Manage multiple saved payment methods

Login Sign up


3. Enter in your payment information, amount, and payment method.

4. Double check your payment amount, check the box authorizing payment, and click the Pay \$Amount button.

5. Confirmation of Payment will appear for you to print. You should also receive an email confirming the payment. Double check your spam folder if you have not received your conformation in a timely manner.


 **Payment Receipt**


Your payment has been accepted.


Confirmation #	476561628
Payment Type	Animal License
Account #	9999-999998
Status	ACCEPTED
Payment Date	Apr 2, 2021 – 9:52:27 AM
Payment Method	
Payment Amount	\$5.00

[Print](#) [Back to home](#)




Please note: This is not a real account.

 Fri 4/2/2021 9:53 AM
 BillPay@paymentus.com
 Payment Information for The City of South Jordan

To: 

Dear :

We are pleased to confirm your Payment with The City of South Jordan. Dog license tags will be mailed once the rabies certificate and payment has been confirmed. If you have any questions please contact us a doglicense@sjc.utah.gov. Below is the summary of your payment transaction. Your payment has been received and will be posted to your account. Thank you for your continued relationship with City of South Jordan.

Confirmation number:	476561628
Payment date:	Apr 2, 2021, 9:52:27 AM
Payment amount:	\$5.00
Payment status:	ACCEPTED
Contact Information:	
First name:	Test
Last name:	Test
ZIP Code:	99999
Daytime Phone Number:	(801) 446-4357
Email:	
Account Information:	
Payment type:	Animal License
Account number:	9999-999998
Payment method:	Credit Card
Date due:	May 17, 2021
Payment Method Information:	
Card type:	
Card number:	
Card holder name:	Test User

Please note: This is not a real account.

6. Your dog tags will be mailed to you within 2-4 weeks. Please contact the City if you have not received your tags within this timeline. Please note that updated rabies certificate information is required before tags will be mailed. If you have new rabies certificates, please email them to doglicense@sjc.utah.gov.