

South Jordan City

Job Description

Title:	Records Technician I	Effective Date:	10.20.2020
Org:	100600	FLSA:	Non-Exempt
Pay Grade:	7	Workers Comp:	Clerical

GENERAL PURPOSE

Perform working level staff support and assistance to the general public. Perform a variety of clerical and customer service related duties designed to assist and expedite the administrative processes and procedures related to police records.

SUPERVISOR

Support Services Supervisor

POSITION(S) SUPERVISED

None

ESSENTIAL JOB FUNCTIONS

Meet performance standards established with the employee's manager.

Job attendance is required, except for authorized leave.

Operate telephone and paging communication equipment; receive, respond to and direct incoming telephone calls; query callers to identify needed assistance, determine appropriate division or office and direct calls accordingly.

Process, type, file, and maintain a variety of confidential police reports, citations, and records; identify nature of crimes by established categories and classifications.

Perform secretarial and clerical related duties as needed to complete forms, memos, letters, schedules, applications and/or other records related issues.

Assure the proper dissemination process of documents at various stages of the legal system process. Locate police reports and makes copies for the officers, public, insurance companies, and attorneys.

Perform various record tracking activities as needed to obtain in-state as well as out-of-state driver's license information, vehicle registration, criminal history, warrant information, stolen autos, and property checks. Perform background checks for the public. Validate and update entries made in the NCIC System.

Attend and participate in professional group meetings; attend training meetings to stay abreast of new trends and innovations in the field of police records.

All or a majority of the essential job duties may be performed from a remote location.

Perform other duties as assigned.

MINIMUM QUALIFICATIONS

1. Education and Experience:
 - A. Graduation from High School or G.E.D.;
 - AND
 - B. Two (2) years of administrative experience involving public contact, answering phones, filing and cashiering, preferably in a law enforcement setting.

Review Date: 10/28/15

2. Special Qualifications:

BCI Certification within six (6) months of hire
 Complete 8 hours of approved NCIC TRAINING annually.

Must be proficient in in 6 of the 8 following areas within one (1) year of hire:

NCIC Entry/Updates Validations	Expungements	South Jordan City Screenings	Alarm Program
Alt TAC (Terminal Access Coordinator)	Fingerprinting	Dissemination of Police Records	Background checks

3. Knowledge, Skills and Abilities:

Working knowledge of Federal, State and Local laws, codes, and regulations; penalties associated with various offenses; police records management requirements; UCR codes; proper grammar, spelling, and punctuation; interpersonal communication skills; modern filing systems related to alphabetical and numeric files; telephone systems; telephone etiquette; operation of a variety of standard office machines including computer terminal, fax machine, and copy machine, etc.

Ability to operate a personal computer and Microsoft products.

Ability to exercise initiative, independent judgment and to act resourcefully under varying conditions; maintain strict confidentiality related to sensitive administrative and legal information; work under time pressures and work deadlines. Mental application utilizes memory for details, verbal instructions, emotional stability and discriminating thinking.

4. Working Conditions:

Incumbent of the position performs in a typical office setting with appropriate climate controls. Tasks require a variety of physical activities, such as walking, standing, stooping, sitting, reaching, talking, hearing, and seeing. Common eye, hand, finger, leg, and foot dexterity exist.

The above statements are intended to describe the general nature and level of work being performed by person(s) assigned to this job. They are not intended to and do not infer or create any employment, compensation, or contract rights to any person(s). This job description reflects management's assignment of essential functions; it does not prescribe or restrict the tasks that may be assigned. This updated job description supersedes all prior descriptions for the same position.

Human Resources Use Only

Job Class:	Clerical Non-Exempt	EEO-4 Class:	Admin Support
Location:	Police	EEOP Class:	Admin Support
Group/BU:	General Pay Plan	Tech-Net Match:	2335